

The guarantee



Conditions for the guarantee

General

The guarantee applies irrespective of the mandatory liability regulations.

Extent of the guarantee

The guarantee applies to the quality, care, manufacture and functionality of any kitchen furniture manufactured by us. The state-of-the-art at the time the kitchen is manufactured applies. Another key factor is that the product was already showing evidence of the defect that caused the damage at this time.

The guarantee period commences on completion of the kitchen installation, and is generally 5 years. The guarantee period is not extended as the result of services carried out under the terms of this guarantee, nor does the term start again from the beginning.

Should we refuse to acknowledge a guarantee case and not agree to free replacement, we will not be obliged to carry out further investigations or to accept any costs.

The guarantee contains the free delivery of a required part of the same kind, quality and type to the retailer in the event of defects that are proven to be the result of construction, manufacturing or material faults.

Optically and technically amended spare parts may also be supplied.

Exclusions

The guarantee does not cover any items not manufactured by us such as electrical appliances, bread slicers, electric food processors, mixer taps, built-in sinks, lights, furniture knobs and handles, and any furniture handles fitted at the works as well as any services in association with the installation. Nor does the guarantee cover any damage resulting from the transmission of heat in the vicinity of electrical and gas appliances, the effects of steam, water or steam penetration, cuts, blows, inappropriate use or due to the physical properties of the natural product wood, or natural signs of wear and use that may vary considerably depending on the materials used.

The guarantee is also rendered invalid by unauthorised intervention on the part of the consumer and by failure to observe the care and user instructions included in the delivery.

Any claims beyond the right to delivery of a spare part such as reimbursement of the installation costs or compensatory payments and rectification of any damage to components or structures not manufactured by us will not be accepted. This agreement cannot be applied retroactively to earlier deliveries or transferred to third parties. Legal guarantee rights are not affected.



We guarantee safety, durability and responsibility.